

[...] *[name of the country]*

[MS can add their logo here]

YOUR RIGHTS AND OBLIGATIONS ON RECEPTION



This information is for you if:

- ✓ you are an adult (older than 18 years old)
- ✓ you informed the authorities that you want to apply for international protection (also called asylum) in [...] *[name of the country]* and you are now an applicant for international protection.

You are safe in this country.

▶ WHAT IS RECEPTION?

Reception is the support you receive as an applicant while you wait for the authorities to examine your application for international protection. It includes the reception rights and obligations that are explained in this brochure.

[optional] In [...] [name of the country] the authority responsible for reception is [...] [name of the authority]. The authority responsible for examining your application is [...] [name of the authority].



[optional] The staff [MS to specify the relevant staff/authority] will ask you to confirm and sign that you received the information in this brochure. You will receive more information before you register your application.

An **interpreter** will help you communicate with the staff of [MS to decide if to leave staff or specify the relevant staff/authority] in a language you understand, where necessary. The interpreter will not share anything you say with anyone else.

You will find information about the asylum procedure and the rules to follow in separate brochures.

You can also ask other organisations for information and help free of charge. You can find a list of organisations at the end of this brochure .

You are now in [...] **[name of the country]** which is an EU+ country.
The EU+ countries are:



the 27 Member States of the European Union (EU): Austria, Belgium, Bulgaria, Croatia, Cyprus, Czechia, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Republic of Ireland, Romania, Slovakia, Slovenia, Spain, Sweden and



4 other countries: Iceland, Liechtenstein, Norway, Switzerland.

Attention!

There are rules regarding applying for asylum and travelling to other EU+ countries.



You must apply for asylum and register your application in the EU+ country where you first arrived, unless the authorities informed you otherwise.



Only one EU+ country is responsible for examining your asylum application. The authorities in [...] **[name of the country]** will follow a procedure to decide which EU+ country is responsible for your asylum application.



You must stay in [...] [name of the country]. You cannot travel to another EU+ country without the permission of the authorities. If you leave, there will be negative consequences. Your asylum procedure in [...] **[name of the country]** may be stopped. Your freedom of movement in the other country might be restricted and some reception services will be cancelled.

➤ WHAT WILL YOU RECEIVE?

[This sentence is customisable based on the national legislation and practice.]

Depending on your personal and financial situation, you will receive:



- accommodation



- personal hygiene products



- food



- clothing



- money for daily expenses

[MS can choose between an icon portraying cash or card, depending on how this will be provided; remove the icon that is not applicable]

[optional and customisable] The authorities will ask you questions to better understand your personal and financial situation.

[optional and customisable] You will/may [choose] receive support and services only in the place decided by the authorities.

➤ RIGHT TO HEALTH CARE

The authorities will ensure that you receive the **necessary health care**.

[optional] You might/will [choose] have a medical check with a doctor or nurse. They will check on your health and assist you.



➤ INFORM THE STAFF IF:



- you are younger than 18 and you arrived without your parents, either alone or with other family members
- you are ill or injured
- you are or you might be pregnant
- you have family members in need of specific support
- you have a disability
- you feel constantly sad, worried, you cannot sleep or you have negative thoughts
- you have been abused
- you felt or you feel unsafe or you are afraid of someone
- you are in any other situations requiring support.

You can trust the staff and talk freely to them so they can support you. All information will be kept confidential, meaning it will not be shared with others without your agreement.

The only exception is in case your life or someone else's is at risk.

➤ RIGHT TO EDUCATION FOR CHILDREN

All children, boys and girls, below 18 years old [MS to customise] have the right to education.



➤ RIGHT TO WORK AND TO FOLLOW COURSES

Depending on your situation, you may have the right to work in [...] [name of country] under certain conditions. The staff will inform you under which conditions you have the right to work.

They will also tell you about what courses you can follow.



➤ WHERE WILL YOU STAY?

[optional for MS providing allowance to applicants renting rooms/apartments]

The authorities will tell you where you will stay and explain the conditions. [MS could add information if applicable]

The place where you will stay while your application for international protection is being examined depends on many factors.



[optional] The authorities may/will [choose] decide that you have to stay in a specific geographical area.

Attention!

The authorities may decide that **you have to stay in a specific place** (for example in a specific reception centre).

You will be free to go out of that specific place with certain restrictions.

Your presence in that specific place will/may [choose] be checked regularly.



No matter where you are staying, you have the right to:



- **be safe:** nobody, including the staff, is allowed to threaten, insult or harm you



- **stay with your husband, wife, children and siblings under 18 or with an adult relative who needs daily care**
- **stay with your relatives,** if you are an adult in need of daily care



- **get help to communicate with your family and to try and find them, if you do not know where they are.**

➤ CONDITIONS IN WHICH AN APPLICANT MAY BE DETAINED

Detention means that you are placed in a specific facility that you cannot leave freely. The authorities must have a valid reason to detain you. They must be sure that no other option is possible in your case.

The authorities [*name of the authority*] will consider your personal situation before deciding.



The reasons for detention can be, for example:

- important aspects of your asylum application (for example your identity) cannot be verified without detention
- you did not respect the obligation to stay in a specific place, and there is a risk you run away again and the authorities cannot reach you
- you received a decision to be transferred to the EU + country responsible for examining your asylum application and there is a risk you run away before the transfer
- you pose a security risk.

If you are detained, you can appeal the decision. You can request free legal assistance and representation.



➤ WHAT ARE YOUR RECEPTION OBLIGATIONS AT THIS STAGE?

Below are some of the obligations you must comply with.

- ✔ Follow the laws of this country.
- ✔ Stay in [...] **[name of the country]** and do not travel to another EU+ country without the permission of the authorities.
- ✘ Do not leave without permission the place where the authorities said you must stay.
- ✔ **Respect the rules of the place where you are staying.**
- ✔ Inform the authorities about your contact information.



➤ WHAT HAPPENS IF YOU DO NOT COMPLY WITH YOUR OBLIGATIONS?

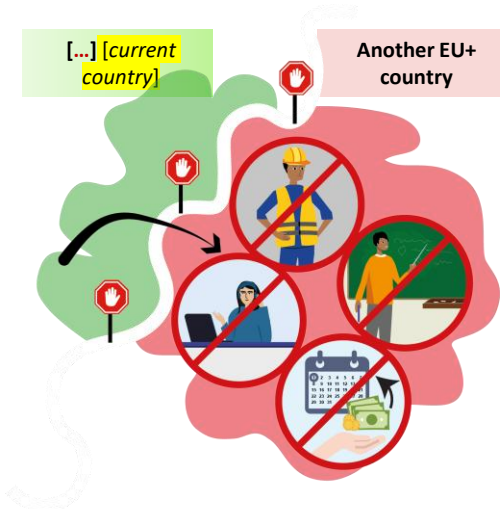
The authorities will evaluate your situation and will inform you of any measures they will take.

You may receive less support for example if you left without permission the place where the authorities decided you had to stay or you already applied for asylum in another EU+ country and you left from there.

You may lose the support you are receiving if you are violent, if you threaten others or if you break the rules of the place you are staying in a repeated or serious way.



➤ WHAT HAPPENS IF YOU TRAVEL TO ANOTHER EU+ COUNTRY WITHOUT THE PERMISSION OF THE AUTHORITIES?



In [...] **[name of the country]** :

- your asylum procedure may be stopped.

In the EU+ country where you travelled without permission:

- the authorities may decide to send you back to the country that you left without permission.

From the moment the authorities inform you about the decision to send you back, you will not have access to certain rights, for example:

- you will **not receive several types of support**
- you will **not be allowed to work or follow courses.**

➤ YOU CAN APPEAL A DECISION OF THE AUTHORITY AND YOU MAY RECEIVE LEGAL ASSISTANCE

If the authorities decide to limit your rights as an applicant and you believe this is unfair, **you can appeal the decision.**

You may receive free legal assistance and representation, depending on your situation. **This means that a legal adviser or a lawyer [MS to customise] will help you.**

You can always ask the authorities, non-governmental organisations or UNHCR for more information, including on available free legal assistance and representation.

If the authorities decide to reduce or cancel the reception support provided to you, you will still have certain rights. The type of support you will still receive will depend on your personal situation and needs.

CONTACT DETAILS

If you have any questions or you need support during your stay, you can talk to staff working in:

relevant authority

[...] *[Include relevant contact details]*

other relevant authority *[MS to customise with the name of the relevant authority]*

[...] *[Include relevant contact details]*

[...] *[Include relevant contact details]*

legal counselling, assistance and representation

[...] *[include hotlines, websites or relevant contacts of organisations which can provide legal counselling, assistance, representation in this stage. In case legal assistance and representation under RCD are provided by different organisations, please include a separate entry]*

UNHCR (the United Nations Refugee Agency) protects the interests and rights of asylum seekers and refugees

[...] *[Include relevant contact details]*

other contact details

[...] *[To add other contact details (e.g. UNHCR implementing partners, any other organisations providing support)]*

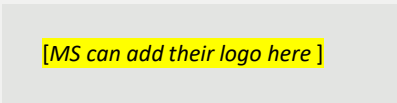
If you have a medical emergency or you are in danger, you can call this emergency number / these emergency numbers *[choose]* for free:



medical emergency: [...] *[number]*



police: [...] *[number]*



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